Bookings Checklist.

Please find attached an amended version of the terms following our meeting.

I have also included a general checklist if bookings are going to be dealt with online. A number of these are either dealt with in the terms or may not be relevant. However, it may be worth running through these with you.

In terms of the legislation that is relevant:

UK legislation in force or due to come into force:
CRA: Consumer Rights Act 2015.
CCRs: Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 (SI 2013/3134).
Payment Surcharges Regulations: Consumer Rights (Payment Surcharges) Regulations 2012 (SI 2012/3110).
CPUT: Consumer Protection from Unfair Trading Regulations 2008 (SI 2008/1277).
PSRs: Provision of Services Regulations 2009 (SI 2009/2999).
Consumer ADR Regulations: The Alternative Dispute Resolution for Consumer Disputes (Competent Authorities and Information) Regulations 2015 (SI 2015/542).

UK legislation recently repealed or due to be repealed (insofar as it relates to consumers)
SGA: Sale of Goods Act 1979 (most provisions). The repealed provisions have been moved into the CRA (Part 1, Chapter 1).
UTCCRs: Unfair Terms in Consumer Contracts Regulations 1999 (SI 1999/2083). The provisions of the UTCCRs have been moved into the CRA (Part 2).

EU Directives
Consumer Rights Directive (2011/83/EU) (implemented in the UK by the CCRs). This note also refers to the Commission Guidance on the Consumer Rights Directive.

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